

ARDEVORA MILL

ARDEVORA MILL, PHILLEIGH,

HOLIDAY COTTAGES

TRURO, CORNWALL. TR2 5LZ



BOOKING TERMS & CONDITIONS

Your contract is with the owners of 'Ardevora Mill Holiday Cottages', Mr A G and Mrs T J L Pitman. Please read these terms and conditions carefully before booking. When you make a booking and you receive a booking confirmation, a legally binding contract is made.

1. The person signing the booking form must be a member of the party and over 18 years old. Bookings will not be accepted for unaccompanied persons under 18 years, or for all male or all female parties, except by prior arrangement.

2. The owners, prior to your booking being confirmed, will require a deposit of 25% of the total rental fee.

3. On receipt and acceptance of your booking form and deposit the owners will send you a booking confirmation. This acts as acceptance of your booking in accordance with these terms and conditions. A booking is only deemed to have been contracted when the owners have banked the payment and sent a confirmation of the booking for the correct dates. Any previous action is merely a tentative booking and not binding on either party.

4. Your booking confirmation details what the owners have agreed to provide. You must check it carefully as soon as you receive it. If it appears incorrect in any way you must notify the owners immediately, as it may not be possible to make amendments at a later stage.

5. If you wish to change any booking details after your booking has been accepted the owners will make all reasonable efforts to make requested changes. Any amendments must be received in writing from the person who signed the booking form - a nominal charge may be levied.

6. The balance of your total rental fee must be paid, in full, 8 weeks prior to commencement of your holiday. If payment is not made on time the owners have the right to cancel your booking and levy a cancellation charge. In addition the sum of £100 should be included in the balance payment, this represents a returnable damage deposit. Subject to no breakages or damage this will be returned to you within 14 days of the end of your hire period.

7. If you wish to cancel your booking after it has been accepted the person who signed your booking form must send signed instructions to the cottage owners. You will be required to pay cancellation charges on the scale shown below. Taking out cancellation insurance may cover this eventuality.

Period before commencement of your holiday.	Amount of cancellation charge shown as a percentage of the total rental fee.
More than 56 days	Deposit only
28 - 55 days	50%
14 - 27 days	75%
4 - 13 days	90%
0 to 3 days	100%

8. No smoking and no pets are permitted at 'Ardevora Mill Holiday Cottages'.

9. The accommodation is designed and equipped to accommodate up to the number of occupants stated in our advertisements. Only persons stated on the booking form are allowed to sleep in the accommodation. Subletting or sharing of the holiday accommodation is not permitted.

10. No refunds will be given for early departure.

11. 'Ardevora Mill Holiday Cottages' are for use as holiday accommodation only, there is no right to remain in the cottage after the holiday.

12. Incoming guests will not be able to access the accommodation before 4 p.m. on arrival day and the cottage must be vacated by 10.00 a.m. on the morning of departure.

13. The owners shall do all that they can to ensure the accommodation is clean and comfortable for your arrival and it will be appreciated if you will try to leave it as you find it. Breakages or damages to the property and/or contents should be reported and paid for prior to departure.

14. The owners reserve the right of entry during reasonable hours for inspection or repair, as deemed necessary.

15. The owners reserve the right to re-let the property unclaimed after 48 hours of the holiday commencement date, unless otherwise notified.

16. The owners reserve the right to refuse booking applications, or to evict and terminate holiday accommodation arrangements without notice, if any person(s) in your party cause a disturbance. The owners' responsibility for your holiday thereupon ceases. Full cancellation charges will apply and the owners will be under no obligation whatsoever for any refund, compensation or costs that you may subsequently incur.

17. The owners shall be under no liability whatsoever for any injury arising to any person(s) staying at 'Ardevora Mill Holiday Cottages' nor do they accept responsibility for any damage or loss to personal property, motor vehicles, brought into the property or onto the land belonging to the property.

18. If you have a problem with the holiday cottage you must report it immediately to the owners. Unless there is a valid reason why you failed to report your complaint immediately, the owners will not be held liable for those complaints.

19. If circumstances beyond the owners' control make it necessary to alter or cancel your accommodation arrangements the owners' liability will be limited to the refund of the full amount of monies paid to the owners.

20. The owners cannot be held responsible for failure of public services (e.g. water and electricity) or disturbance that is beyond their control. The owners will endeavor, as far as they are able, to ensure that any failure or disturbance is corrected as quickly as possible.

21. The person signing the booking form is at all times responsible for all members of his/her party and should make sure they are aware of these booking conditions. If these booking conditions are contravened in any way the owners of the cottage are permitted to refuse the right of entry to the property and no monies will be refunded.